

R E M A R K S

- Claims 1-98 are pending
- Claim 1 is amended

Claim 1 is amended

Independent Claim 1 has been amended to recite *determining a preventative treatment for the customer*. No new matter has been added. This amendment does not further limit the scope of Claim B.

Election/Restriction Requirement

The Examiner requires us to elect a single disclosed species from each of the groups of claims indicated by the Examiner.

Our elections are as follows for each of the claim groups 1-8 indicated by the Examiner (claim group numbering corresponds to the paragraph numbering used by the Examiner in the Office Action):

1. From Claims 8-12, we elect Claims **11 and 12**. Specifically, we elect species consonant with Claim 11 (including Claims **11 and 12**, which depends from Claim 11). Claims **11 and 12** are not mutually exclusive.

2. From Claims 14-16, we elect Claims **14 and 15**. Specifically, we elect species consonant with Claim 14 (including Claims **14 and 15**, which includes all of the features of Claim 14). Claims **14 and 15** are not mutually exclusive.

3. From Claims 26-29, we elect Claims **26 and 27**. Specifically, we elect species consonant with Claim 26 (including Claims **26 and 27**, which includes all of the features of Claim 26). Claims **26 and 27** are not mutually exclusive.

4. From Claims 32-34 and 38, we elect Claims **32 and 33**. Specifically, we elect species consonant with Claim 32 (including Claims **32 and 33**, which includes all of the features of Claim 32). Claims **32 and 33** are not mutually exclusive.

5. From Claims 56-60, we elect Claims **59 and 60**. Specifically, we elect species consonant with Claim 59 (including Claims **59 and 60**, which depends from Claim 59). Claims **59 and 60** are not mutually exclusive.

6. From Claims 62-64, we elect Claims **62 and 63**. Specifically, we elect species consonant with Claim 62 (including Claims **62 and 63**, which includes all of the features of Claim 62). Claims **62 and 63** are not mutually exclusive.

7. From Claims 74-77, we elect Claims **74 and 75**. Specifically, we elect species consonant with Claim 74 (including Claims **74 and 75**, which includes all of the features of Claim 74). Claims **74 and 75** are not mutually exclusive.

8. From Claims 80-82 and 86, we elect Claims **80 and 81**. Specifically, we elect species consonant with Claim **80** (including Claims **80 and 81**, which includes all of the features of Claim **80**). Claims **80 and 81** are not mutually exclusive.

We note that each of independent Claims **1, 13, 25, 49, 61 and 73** is considered by the Examiner to be generic.

Conclusion

The Examiner's early examination and consideration are respectfully requested.

If there remains any question regarding the present application, or if the Examiner has any further suggestions for expediting allowance of the present application, the Examiner is cordially requested to contact Michael Downs at telephone number (203) 461-7292 or via electronic mail at mdowns@walkerdigital.com.

Applicants do not believe that any fees are required for this Response. Please charge any fees that may be required to Deposit Account No. 50-0271.

Petition for Extension of Time to Respond


Applicants hereby petition for a one-month extension of time with which to respond to the Office Action. Please charge \$60.00 for this petition to our Deposit Account No. 50-0271. Please charge any additional fees that may be required for this Response, or credit any overpayment to Deposit Account No. 50-0271.

If an additional extension of time is required, please grant a petition for that extension of time which is required to make this Response timely, and please charge any fee for such extension to Deposit Account No. 50-0271.

Respectfully submitted,

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Date



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